

Changed your mind?

Dear customer,

Thank you for your order!

If you changed your mind or the products are not quite as you expected, we're sorry to hear! You can return your ordered items up to 14 days after receipt. Within 14 days after we have received the returned product or that you have sent us a shipping confirmation, we will refund the full order amount including shipping costs to your account in the event of a full cancellation. If you cancel only part of the order, we will refund the requested products excluding shipping costs. The costs for return to our warehouse are for your own account.

Reason for return

- Ordered too many items?
- Chose the wrong size?
- Not satisfied with the product?

Be sure to mention the reason for your return on the return form. You are also very welcome to send an email to hello@qlevrcompany.com and we will be happy to help you choose a suitable alternative.

- A problem with the product?

If the product was damaged when it arrived or got damaged during normal use, please send pictures of the product to hello@qlevrcompany.com first and we will send you the necessary documents.

How to return your product

Package the item(s) as safely as possible (if possible in its original packaging) and include the completed return form. Please return your parcel to:

QLEVR Nederland
Zeelandhaven 8
3433 PL NIEUWEGEIN
Netherlands

RETURN FORM

To:

QLEVR Nederland
Zeelandhaven 8
3433 PL NIEUWEGEIN
Netherlands

Please be informed that I/we (*) hereby revoke the agreement on the sale of the following goods/delivery of the following service (*):

— Ordered on (DD-MM-YYYY) :

— Order number :

— Received on (DD-MM-YYYY):

— Name:

Address:

— International bank account number (IBAN):

— Signature

— Date (DD-MM-YYYY):

(*) Delete as appropriate.